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|  | **REQUEST FOR INFORMATION** | SCM Demand Man: RFI  No. DM-01-10 -2023/2024 |
| MARKET TESTING |

## Request for Information: Provision of various services

Umgeni-UThukela Water is a state owned business enterprise that operates within the South African legislative parameters. The primary function of Umgeni Water is to supply treated water in bulk to its municipal customers. Umgeni Water invites developers/ approved distributors or service providers to respond to the above mentioned RFI which is hereby published to identify prospective industry participants that could tender for its requirements in respect of:

**Provision of various services**

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| RFI PARTICULARS: | |
| **SUBJECT:** | Information is requested from the developers or approved suppliers/distributors/service providers |
| **Date Issued:** | 12 November 2023 |
| **Closing Date:** | 30 November 2023 |
| **Briefing Session** | Not Applicable |
| **Closing Time:** | 15h00 |
| **Submission place:** | Electronic documents only please – **scmadmin@umgeni.co.za** |
| **Purpose of RFI** | Umgeni-Uthukela Water is requesting information from manufactures or approved suppliers/distributors/service provider to supply below listed products. Umgeni-Uthukela will assess the RFI responses received and use the outcome to determine RFT or RFP with the suitably qualified respondents. It should be noted that this is an RFI only, for determining market/industry participants and does not constitute a commitment, implied or otherwise, that Umgeni-Uthukela Water will procure services of the Respondent(s). |
| **SCM Process/RFI Queries** | Name: **Sikhumbuzo Mpofu**  Tel: 033 111 1111  Email: [Sikhumbuzo.Mpofu@umgeni.co.za](mailto:Sikhumbuzo.Mpofu@umgeni.co.za) |
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| SUBMISSION PARTICULARS: | |
| Respondents/Prospective service providers are required to complete a form for the each service. The form is available on Umgeni-Uthukela Water Website <https://www.umgeni.co.za/supplier-documentation/> | |
| |  | | --- | | RFI CONFIDENTIALITY | | |
| The information included in the RFI is confidential and only for the Recipient(s) knowledge. The information contained in the RFI submission will be used exclusively for the purposes of determining industry participants or prospective bidders for the **Provision of services specified below:** | |
| |  | | --- | | STATUS OF THIS RFI AND SUBSEQUENT PROCESS | | |
| This RFI should not be taken nor understood to be an offer to purchase and Umgeni-Uthukela Water is under no obligation to accept any proposals submitted under this process and / or any subsequent request for tenders (RFT) which may be issued thereafter.  The Participants should take note that this is just a Request for Information; therefore, no business will be awarded through this process however, Umgeni-Uthukela Water reserves the right to confine the RFT to the qualifying respondents/ participants of the RFI. | |
| |  | | --- | | PROVIDE REQUIRED SERVICES | | |
| **RFI Number** | **Description of the required services** |
| **RFI Technical Queries:** | Name: **Silindile Mtshali**  Tel: 031 719 7300  E-mail: [Silindile.Mtshali@umgeni.co.za](mailto:Silindile.Mtshali@umgeni.co.za) |
| DM-OPS-01-2023/2024 | Supply, Delivery and Offloading of Filter Media/ Sand at Umgeni-Uthukela Water  **Respondents/Prospective suppliers are required to meet the following requirements and submit mandatory documents:**   * proof that the supplier meets ISO 9001:2015. * proof that its filter media meets the test results of effective size and uniformity coefficiency , media porosity, media bulk density and solubility test * proof that media/sand to be supplied will be from the quarry not river sand. * proof that the supplier is utilising ISO 17050/2017 certified laboratory for testing samples * proof that the mine is able to grade the different sizes of at a larger volume required to specific sizes * At least two reference letters from Water Treatment Works clients not more than 3years old. |
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| **RFI Technical Queries:** | Name: **Mncedisi Malungana**  Tel: 033 341 1111  E-mail: [Mncedisi.Malungana@umgeni.co.za](mailto:Mncedisi.Malungana@umgeni.co.za) |
| DM-LAB-13-2023/2024 | Supply of Spydaq system components, maintenance and calibration of the Spydaq system. |
| DM-LAB-14-2023/2024 | Supply of ISO 17043 PTS samples for metals, nutrients, anions and physicochemical determinants/parameters in soil. |
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| **RFI Technical Queries:** | Name: **Dr Vusi Ntema**  Tel: 033 341 1111  E-mail: [Vusi.Ntema@umgeni.co.za](mailto:Vusi.Ntema@umgeni.co.za) |
| DM-LAB-15-2023/2024 | Supply of algal cultures, maintain and increase algal library and maintenance of South African National Phycology Centre. |
| DM-LAB -16-2023/2024 | Provide analyses related to microplastics and nano-materials: sample analyses, training, setting of limits and removals of |
| DM-LAB-17-2023/2024 | Provide specialist research services relating to bio-informatics mainly sample analyses, training and lab implementation. |
| DM-LAB-18-2023/2024 | Supply and installation of Vitek MS Prime. Training of personnel.  Supply of Vitek MS Prime equipment spares, consumables, service and maintenance of equipment. |
| DM-LAB-19-2023/2024 | Supply and installation of IDEXX Tecta. Training of personnel.  Supply of IDEXX Tecta equipment spares, consumables, service and maintenance of equipment. |
| DM-LAB-20-2023/2024 | Service, calibration and repairs, spares of HQ40d multimeters, LDO probes, pH probes, Conductivity probes. |
| DM-LAB-21-2023/2024 | Supply of Evoque Water System spares, consumables, service and maintenance of equipment |
| DM-LAB-22-2023/2024 | Supply of BioTek Plate reader and BioTek plate washer spares, consumables, service and maintenance of equipment |
| DM-LAB-23-2023/2024 | Supply of Hirayama Autoclaves, Integra Mediaclave and Mediajet spares, consumables, service and maintenance of equipment. |
| DM-LAB-24-2023/2024 | Supply and calibration of Stainless Steel Hobo |
| DM-LAB-25-2023/2024 | Calibration of Ultra Low freezer (temperature between -60 ◦C and -81 ◦C), Calibration of Laboratory (linear and orbital) Shaker at Speed 75, 80, 110, 120 and (wrist action shaker) 500 RPM. Service provider must be accredited in terms of ISO/IEC 17025. |
| DM-LAB-26-2023/2024 | Supply of PaLL Laboratory wrist action shakers spares, consumables and maintenance of equipment. |
| DM-LAB-27-2023/2024 | Supply of Labcon Laboratory (linear and orbital) shaker spares, consumables, service and maintenance of equipment. |
| DM-LAB-28-2023/2024 | Supply of FMH Laboratory (linear and orbital) shaker spares, consumables, service and maintenance of equipment. |
| DM-LAB-29-2023/2024 | Calibration, repairs and spares of Bertholdm luminometer, Kikkoman luminometer, VITL lumonimeter. |
| DM-LAB-30-2023/2024 | Calibration, maintenance, repairs and spares of Quants Studio 3 QPCR, Kingfisher flex, SimpliAmp thermal cycler, Qubic 4 flourometer and Egel Emager |
| DM-LAB-31-2023/2024 | Provider of a professional healthcare risk waste (HCRW) management service specialising in the containment, collection, treatment, and disposal of healthcare risk waste (microbiological waste) in an environmentally responsible manner. |
| DM-LAB-32-2023/2024 | Supply of RiOs Essential 8 Kit Za, Merck Millipore Water Purification System with Synergy UV KIT spares, consumables, service and maintenance of equipment. |